



Dear Valued Parent Petroleum Customers and Operators,

We wanted to take a few minutes to remind everyone spring is right around the corner. With spring fast approaching, we can also expect heavy rains & in some areas flooding. This newsletter shares some best practices for maintaining your station during spring season and in preparation for the summer driving season months ahead.



- **Spill Buckets** – Check daily to make sure there is no liquid or debris in them & make sure caps are tightly secured.
- **Tank Pad Lids** – Ensure your tank pad lids are on and tightly secured at all times. This will further help to keep water out of your tanks and spill buckets.
- **C-Store Outside & Water Faucets** – when turning your water lines back on after the winter months, complete an inspection to check for any water leaks or breaks in the line to prevent any potential damage inside or outside your store and or high water bills.
- **Heavy Rains & Flooding**
  - **Fuel Monitoring** - during heaving rains & flooding frequently check your tank monitoring system for any potential water intrusion in your tanks & or lines. If you observe an increase in water in the tanks, start printing out a tape every hour to monitor levels to see if the water level is increasing.
  - **Increase in Water Level** – in the event you are seeing an increase in water levels, double check your tank pads & lids again to make sure they are tight, secure & drain all spill buckets and STPs. In the event this does not help & water levels continue raising, take the following steps:
    - **Shut off Tank** – shut off the tank(s) that are seeing an increase in water levels.
    - **Tank Technician** - call your preferred tank technician to further investigate where the water is coming in from.
    - **Deliveries** – notify your Parent Rep & regular hauler of the situation to prevent any deliveries & product being dropped into the troubled tank causing potential product contamination.

- **Fuel Deliveries & Road Conditions** – during heavy rains & flooding allow for extra time with scheduling fuel inventory deliveries as haulers will need extra time to navigate difficult driving conditions & potential road closures to help avoid interruption in your fuels sales due to fuel inventory outages.
- **Water Detecting Filters** – more brands are strongly recommending the use of Water Detecting Filters to help slow down the spread of contaminated product. These filters provide a warning when water is present before the contaminated product reaches the customer's car, saving you, your Brand & most importantly your customer time and money dealing with costly repairs.
  - **Recommended Water Detecting Filters** – PetroClear & Cim-Tek are the two water detecting filters recommended by some of the top brands.
- **Submersible Pumps** – Brands are also starting to recommend when it is time to replace your submersible pumps, consider selecting a pump that can be programmed to shut down when phase separation is detected.

#### **Additional Spring Time Reminders:**

- **Emergency Spill Kits** – after the long winter, make sure your site has emergency spill kits in stock. These are required by the State Fire Marshalls Office & can result in a NOV or Red Tag if they are not on hand during & inspection. If needed, spill kits can be purchased from Source or Grainger.
- **Power Washing** – with the heavy snow behind us, spring is a good time a clean start & power wash of the stations forecourt & canopy deck to get rid of the heavy salt & dirt built up over the winter.
  - **City of Chicago** – reminder for our dealers in the city of Chicago that it is required to power-wash your site two times a year. Also, make sure to save receipts for the power wash should you be asked for this during an inspection.
- **Painting** – once your site is all clean after the power washing & with warming temperatures, evaluate your islands, bollards, column poles & the C-store for any paint touch-ups needed with cold winter months behind us.
  - **Paint Supplies** – not sure what color paint to buy or the best type of paint needed for touch-ups? Contact your Parent Marketing Representative and or the Brands Fulfillment Team and we will be happy to assist.
- **Dispenser Cleaning** – in addition to washing the forecourt & canopy deck, clean your dispensers to get rid of dirt, salt, & product stains built up on your dispensers during winter months.
- **Discounted AB Operator Training Rates** – with the new year often comes new staff, if you are in the need of AB Operator training for new staff or existing staff with expiring certificates, Protanic has partnered with UST Training to offer discounted AB Operator Training. To purchase training or get more info, visit <https://www.protanicinc.com/operator-training/#/documents>.

Any questions or if you need assistance on best practices for your station during the spring season, please contact your Parent Marketing Representative and or Brands Fulfillment at [BrandsFulfillment@parentpetroleum.com](mailto:BrandsFulfillment@parentpetroleum.com).

Kind regards,

The Parent Petroleum Team  
 3340 W. Main Street | St. Charles | Illinois | 60175  
 Office: 630.584.2509 | Fax: 630.584.0804



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