



Dear Valued Parent Petroleum Customers and Operators,

As we enter into Memorial Day weekend, we hope this email finds you, your staff and families all continuing to do well & stay safe! In this week's Newsletter for May 22nd, we will review the state of Illinois's phased reopening progress, Product Quality with Heavy Rains & Site Cleaning & Sanitizing Best Practices. Our next newsletter will be communicated on June 5th.



**Memorial Day** – we at Parent would like to take a moment & thank all the brave men & women both home & abroad for making the ultimate sacrifice! Although we can never fully repay this debt, we can honor these brave heroes by showing our appreciation by living each day by the values they stood for to protect our freedoms! Have a Happy & Safe Memorial Day from our families to yours!



**REMINDER Product Quality & Heavy Rains** – with recent heavy Spring rains & the next 6 out of 7 days forecasted for more rain, we wanted to include a copy of our Spring Edition Newsletter communicated earlier this April. This newsletter includes several tips & best practices for maintaining your site during heavy rains. Also, included below are a few key reminders to help avoid contaminated product & costly repairs.

- **Water Detecting Filters** – Most major Brands are now requiring the use of Water Detecting Filters to help slow down the spread of contaminated product. Sites who have Water Detecting Filters can avoid dealing with upset customers & costly repairs.
  - **Average Water Claims Customer Repair Bill** = \$500 - \$1,000
  - **Average CIM-TEK or PetroClear Water Detecting Filter Cost** = \$13 - \$18
- **Phase Separation Guidelines** – in addition to the Parent Spring News Edition attached, we are also including the following Phase Separation Guidelines used by many Brands. These guidelines offers not only great tips on how to proceed with heavy rains & flooding but also describes how phase separation occurs & steps you can take to protect your site.

**UPDATE Illinois Stay At Home Order & Phased Re-Opening** – as announced earlier this week by Governor Pritzker, the current stay at home order is expected to end May 29 & the state will start to enter Phase 3 of the Restore Illinois plan for most of the state.

- **Face Mask & Social Distancing Requirements** – Although most of the state will be entering into Phase 3, please remember that the Face Mask & Social Distancing requirements still stay in place until further notice from the State & Health Officials.

- **Chicago** – the city of Chicago is still in Phase 2 & is not expected to enter Phase 3 until early to mid-June.



**REMINDER Site Cleaning & Sanitizing Best Practices** – as restrictions start to lift & the spread of COVID-19 start to slow, regular cleaning & sanitizing of your sites are more important than ever for the safety of your staff, customers & to keep Illinois & your local communities moving toward recovery. Included below are some reminders of best practices & tips for keeping your site clean & safe!

- Provide employees with hygiene tools including gloves, safety vest & face mask.
- Remind staff to frequently wash their hands for a minimum of 20 seconds.
- Provide hand sanitizers at all pay points indoor & out.
- No Mask, No Service – if you are enforcing “No Mask, No Service” at your site, stay consistent with this message, so customers who are asked to wear a mask do not feel discriminated against when others are not.
- Continue to enforce social distancing & employee sanitation.
- Continue to keep a schedule for around the clock cleaning & sanitation.
- Sanitize & Clean all high use touchpoints including:
  - Dispensers & Forecourt (MPDS including PinPads, Nozzles including handles, Amenity Bins, Squeegee Handles, etc..)
  - Door Knobs
  - Handles
  - Food & Beverage Services (Fountain heads, creamer dispensers, condiment holders, etc..)
- Continue to keep beverage and food refills closed.

- Continue to keep all lounging or instore dining closed.
- **IMPORTANT** – while we all need to regularly sanitize our hands, sanitizer contains a high concentration of alcohol & while still wet on the hands it can be flammable. Remind staff & customers to avoid touching flammable surfaces until hands are completely dry.

**REMINDER Personal Protective Equipment (PPE)** – please find below the list & directory to local PPE suppliers.

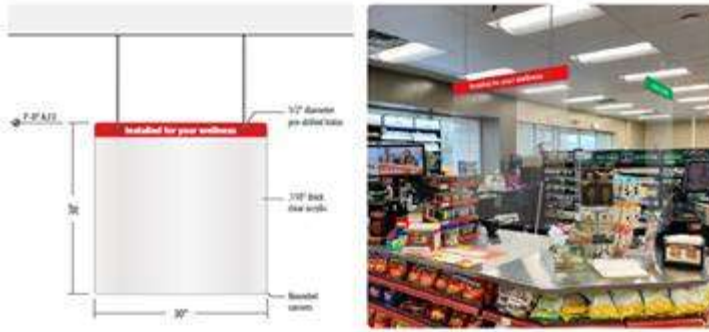
- **ePromos Promotional Products** – offers sanitizer & other inside store needs.
  - Call 320-345-4738 or visit <https://www.epromos.com/>
- **Source North America** – Source NA is vendor now providing sanitizer, face mask and gloves.
  - Call 800-572-5578 or visit <https://shop.sourcena.com/>
- **HR Distributors** – is a vendor in Westmont providing protection sanitizer & face mask.
  - Call 630-215-7863
- **REDSMITH** – is a vendor providing protection screens for inside the C-store, social distancing floor decals & face mask.
  - Call 210-308-0222 or email [Orders@redsmithgs.com](mailto:Orders@redsmithgs.com)
- **How to make your own Mask** – how to make a mask if you are having difficulty finding them from supplier. Click [here](#).
- **Retail POS Guardiant** – is a vendor providing protection screens for inside the C-store.



- Call 678-213-4094 or email [customerservice@mycaf.com](mailto:customerservice@mycaf.com)
- **Promotion Plus Sign Co** – providing protection screens for inside the C-store, social distancing floor decals, gloves & sanitizer.



- Call 818-993-5406, email [sales@promotionplusinc.com](mailto:sales@promotionplusinc.com) or visit <https://promotionplusinc.com/>
- **Valdes Supply** – providing masks, gloves, sanitizer & general C-store supplies including toilet paper.
  - Call 847-657-6000, email [cs@valdessupply.com](mailto:cs@valdessupply.com) or visit <https://www.valdessupply.com/>
- **CAF Outdoor Cleaning** – offers cleaning & sanitizer solutions.
  - Call 888-737-0025 or email [customerservice@mycaf.com](mailto:customerservice@mycaf.com)
- **Dearborn Marketplace** – PPE equipment including gloves and various C-store needs including toilet paper.
  - Call 773-523-8861 or order online at email <http://shop.dearbornmarketplace.com/>
- **Corporate ID Solutions** – is now providing protection screens for inside the C-store, social distancing, floor decals & safety notice window clings for your site.



- Call 773-763-9600 or email [CIS\\_customer\\_care@corporateidsolutions.com](mailto:CIS_customer_care@corporateidsolutions.com)
- **ImageFX** – is now providing decals for your C-store floor to help with social distancing & ensuring customers are standing 6 feet apart while waiting in line at your site.



- Call 630-655-2850 or email [contact@imagefxcorp.com](mailto:contact@imagefxcorp.com)
- **RMG Supplies** – Company offers cleaning, sanitizing solutions, gloves and other C-Store needs such as Toilet Paper
  - Call or text Chris at 630-890-8989
- **Apter Industries** – Company offers cleaning sanitizer solutions.
  - Call 800-441-7146 or email [mail@apterindustries.com](mailto:mail@apterindustries.com)

Have a good and safe Memorial Day weekend! Any questions on any of this information, please let us know and thank you again for your continued trust in Parent Petroleum!

Kind regards,

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