



Dear Valued Parent Petroleum Customers and Operators,

We hope this email finds you, your staff and families all continuing to do well & stay safe! As Chicago now joins the rest of the state in Phase 3 of Restore Illinois, information regarding the pandemic further continues to stabilize. As a result, we will move from bi-weekly Information & Safety newsletters to monthly. Should urgent news or updates break from your Brand or the State, we will communicate this information to you right away as needed. Otherwise, the next newsletter will be communicated on July 3rd.

Protest & Civil Disturbance Strategies – We know many of you, your staff, communities & sites have been impacted by this past week's protest & in some cases looting. We pulled together best practices & strategies from the brands on how to proceed both with planned & unplanned protest. This includes tips on preparing your site, safety, preventing escalation & dealing with media. To read more, click [here](#).

Board Up & Restoration Services – for sites who may have been impacted by looting, we have compiled a list below of Board Up & Restoration companies who can assist. Your local municipalities may have additional board up services & resources who can assist. **Note** – if your site was directly impacted by looting, please also contact your Parent Marketing Representative. We are here to help!

- **Cook County Board Up:** 708-389-3889
- **Chicago Board Up Service:** 773-338-2500
- **Rapid Board Up:** 773-997-8770
- **A Quality Board Up Services:** 773-202-8700
- **Triple A All County Board Up:** 773-233-4900
- **Busy Bee Board Up:** 773-501-7705
- **Tri-County Board Up:** 708-800-6672
- **1-800-BoardUp:** 800-262-7387 - Locations available in the following towns offering Boarding Services & Restoration:
 - Blue Island
 - Chicago
 - Griffith, IN
 - Joliet
 - Lake Bluff
 - South Elgin
- **Service Master DSI:** 773-770-4512 - Boarding Services & Restoration

Insurance & Civil Disturbance Coverage -, now is a good time to reach out to your insurance provider to confirm if you are covered for "Civil Disturbances" under your policy in the event of looting as this is not covered by all policies & benefit amounts can vary when covered.

Hours of Operation & Mystery Shops - With the COVID-19 pandemic a number of sites temporarily changed their hours of operation to accommodate the change in demand with the stay at home order & also for staff safety. If you hours of operation changed during COVID-19 & you plan to continue these new hours into July, please make sure to update your sites hours with your Brand & or by notifying your Parent Marketing Representative.

As the mystery shop programs resume in July, having your current hours & days of operation listed with your Brand will be very important. This will prevent a mystery shop from taking place when your site is closed & your site receiving an automatic 0 & failure for the shop.



REMINDER Face Mask Consistency – we have received a number of consumer complaints across the brands regarding face mask recently. Complaints range from staff not wearing their mask to some customer being asked to leave who do not have a mask while other customers are not. While in Phase 3, it is still required that all employees wear a mask. The state also recommends all customers inside the store to wear a mask for their safety as well as you and your staffs.

If you are enforcing “No Mask, No Service” please be consistent with this policy, so as to avoid customers feeling unsafe & or singled out for being asked to leave for not wearing a mask when others customers are in the store with no mask.

UPDATE Illinois Stay At Home Order & Phased Re-Opening – as mentioned earlier Chicago has now entered Phase 3 along with the rest of the state in the Restore Illinois plan. Include below is reminder of what is included in Phase 3 as well as what is needed before we can enter Phase 4 & 5.

RESTORE ILLINOIS

A Public Health Approach To Safely Reopen Our State

Phase 1 Rapid Spread	Phase 2 Flattening	Phase 3 Recovery	Phase 4 Revitalization	Phase 5 Illinois Restored
<p>Strict stay at home and social distancing guidelines are put in place, and only essential businesses remain open.</p> <p>Every region has experienced this phase once already and could return to it if mitigation efforts are unsuccessful.</p>	<p>Non-essential retail stores reopen for curb-side pickup and delivery.</p> <p>Illinoisans are directed to wear a face covering when outside the home and can begin enjoying additional outdoor activities like golf, boating & fishing while practicing social distancing.</p>	<p>Manufacturing, offices, retail, barbershops and salons can reopen to the public with capacity and other limits and safety precautions.</p> <p>Gatherings of 10 people or fewer are allowed.</p> <p>Face coverings and social distancing are the norm.</p>	<p>Gatherings of 50 people or fewer are allowed, restaurants and bars reopen, travel resumes, child care and schools reopen under guidance from the Illinois Department of Public Health.</p> <p>Face coverings and social distancing are the norm.</p>	<p>The economy fully reopens with safety precautions continuing.</p> <p>Conventions, festivals and large events are permitted, and all businesses, schools and places of recreation can open with new safety guidance and procedures.</p>

<p>New case growth slows</p> <p>Surge hospital capacity</p> <p>10,000 tests per day statewide</p> <p>Testing for any symptomatic health care workers and first responders</p>	<p>Case positivity rate and hospital capacity benchmarks met</p> <p>Testing for patients, health care workers and at-risk residents</p> <p>Begin contact tracing and monitoring within 24 hours of diagnosis</p>	<p>Case positivity rate and hospital capacity benchmarks met</p> <p>Testing available in region regardless of symptoms or risk factors</p> <p>Contact tracing within 24 hours of diagnosis for more than 90% of cases</p>	<p>Post-pandemic:</p> <p>Vaccine, effective and widely available treatment, or the elimination of new cases over a sustained period of time through herd immunity or other factors</p>
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REMINDER Personal Protective Equipment (PPE) – please find below the list & directory to local PPE suppliers.

- **ePromos Promotional Products** – offers sanitizer & other inside store needs.
 - Call 320-345-4738 or visit <https://www.epromos.com/>
- **Source North America** – Source NA is vendor now providing sanitizer, face mask and gloves.
 - Call 800-572-5578 or visit <https://shop.sourcena.com/>
- **HR Distributors** – is a vendor in Westmont providing protection sanitizer & face mask.
 - Call 630-215-7863
- **REDSMITH** – is a vendor providing protection screens for inside the C-store, social distancing floor decals & face mask.
 - Call 210-308-0222 or email Orders@redsmithgs.com
- **How to make your own Mask** – how to make a mask if you are having difficulty finding them from supplier. Click [here](#).
- **Retail POS Guardiant** – is a vendor providing protection screens for inside the C-store.



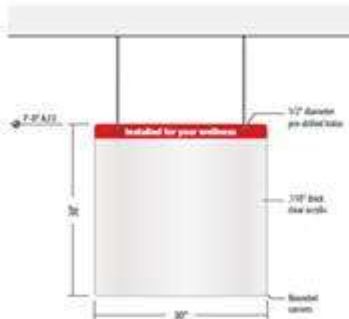
- Call 678-213-4094 or email customerservice@mycaf.com

- **Promotion Plus Sign Co** – providing protection screens for inside the C-store, social distancing floor decals, gloves & sanitizer.



- Call 818-993-5406, email sales@promotionplusinc.com or visit <https://promotionplusinc.com/>

- **Valdes Supply** – providing masks, gloves, sanitizer & general C-store supplies including toilet paper.
 - Call 847-657-6000, email cs@valdessupply.com or visit <https://www.valdessupply.com/>
- **CAF Outdoor Cleaning** – offers cleaning & sanitizer solutions.
 - Call 888-737-0025 or email customerservice@mycaf.com
- **Dearborn Marketplace** – PPE equipment including gloves and various C-store needs including toilet paper.
 - Call 773-523-8861 or order online at email <http://shop.dearbornmarketplace.com/>
- **Corporate ID Solutions** – is now providing protection screens for inside the C-store, social distancing, floor decals & safety notice window clings for your site.



- Call 773-763-9600 or email CIS_customer_care@corporateidsolutions.com

- **ImageFX** – is now providing decals for your C-store floor to help with social distancing & ensuring customers are standing 6 feet apart while waiting in line at your site.



- Call 630-655-2850 or email contact@imagefxcorp.com
- **RMG Supplies** – Company offers cleaning, sanitizing solutions, gloves and other C-Store needs such as Toilet Paper
 - Call or text Chris at 630-890-8989
- **Apter Industries** – Company offers cleaning sanitizer solutions.
 - Call 800-441-7146 or email mail@apterindustries.com

Have a good and safe weekend! Any questions on any of this information, please let us know & thank you again for your continued trust in Parent Petroleum!

Kind regards,

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