



Information & Safety Newsletter - July 3, 2020

Dear valued Parent Petroleum Dealers & Operators, we hope this email finds you, your staff & families all continuing to do well! In this week's Newsletter, we will review the following: Mystery Shops Resume, Restroom Policies during COVID-19, Restore Illinois Updates, Face Mask Requirements, Safety Reminders & Consumer Insights Learned During COVID-19.



4th of July - we at Parent would like to take a moment to wish you & your staff a happy & safe Independence Day from our families to yours at Parent Petroleum!

UPDATE Mystery Shops Resume - as a reminder, mystery shops have officially resumed as of this Wednesday, July 1.



NEW Mystery Shops & Restrooms Policy During COVID - as communicated earlier this week, the Brands have all agreed with the State & are giving Owners & Operators the choice to leave their restrooms open during the pandemic. If you choose to close your restrooms temporarily due to the pandemic, restrooms should have typed signage clearly stating the following:

- "Restrooms temporary closed due to the COVID-19 Pandemic."

Sites with restrooms and this printed signage will not be graded during the upcoming mystery shop. **IMPORTANT** - sites who do not have this printed signage, have hand-written signage, or signage simply stating "Out of Order" will be graded according to the regular mystery shop guidelines.

Closing your restrooms & need signage, use the following link [here](#) to access signage we have already prepared.

RESTORE ILLINOIS

A Public Health Approach To Safely Reopen Our State

Phase 1 Rapid Spread	Phase 2 Flattening	Phase 3 Recovery	Phase 4 Revitalization	Phase 5 Illinois Restored
<p>Strict stay at home and social distancing guidelines are put in place, and only essential businesses remain open.</p> <p>Every region has experienced this phase once already and could return to it if mitigation efforts are unsuccessful.</p>	<p>Non-essential retail stores reopen for curb-side pickup and delivery.</p> <p>Illinoisans are directed to wear a face covering when outside the home and can begin enjoying additional outdoor activities like golf, boating & fishing while practicing social distancing.</p>	<p>Manufacturing, offices, retail, barbershops and salons can reopen to the public with capacity and other limits and safety precautions.</p> <p>Gatherings of 10 people or fewer are allowed.</p> <p>Face coverings and social distancing are the norm.</p>	<p>Gatherings of 50 people or fewer are allowed, restaurants and bars reopen, travel resumes, child care and schools reopen under guidance from the Illinois Department of Public Health.</p> <p>Face coverings and social distancing are the norm.</p>	<p>The economy fully reopens with safety precautions continuing.</p> <p>Conventions, festivals and large events are permitted, and all businesses, schools and places of recreation can open with new safety guidance and procedures.</p>

UPDATE Restore Illinois – as announced earlier this week, Chicago & Illinois have officially entered Phase 4 of Restore Illinois plan. Included above is a reminder of what is included in Phase 4 as well as what is needed before we can enter Phase 5.



IMPORTANT Face Mask Requirements Still in Effect – As the state enters into Phase 4 of Restore Illinois, please remind all employees & customers it is still a state requirement to wear a mask when in public. Let's all continue to do our part, so Illinois continues to head in the right direction & does not have to halt or pull back on our re-open plan like Florida, Texas, Arizona & California recently announced.

COVID-19 Safety Reminders – with the warm summer weather here, it is easy to forget about COVID but in addition to face mask, it is important to keep the following safety precautions in mind to ensure you, your staff & customers stay safe!

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose & mouth.
- Stay home when you are sick.
- Wash hands often with soap & water frequently for at least 20 seconds

- Place hand sanitizer stations at the registers, throughout the store & at outside at the pumps when possible.
- Clean & disinfect frequently touched objects & surfaces such as point-of-sale terminals, pin pads, cooler handles & nozzles with disinfecting wipes* with active ingredient Dimethyl Benzyl Ammonium Chloride 0.184% (*Clorox or Lysol Brand recommended by the EPA).

NEW Consumer Insights – several of the brands have provided Parent with consumer insights learned during COVID-19. These insights highlight recent consumer behavior as well as future predictions & expected changes. To learn more, click [here](#)!

Should urgent news or updates break from your Brand or the State, we will communicate this information to you right away as needed. Otherwise, the next newsletter will be communicated on August 7th.

Have a good & safe July 4th weekend! Any questions on any of this information, please contact your Parent Petroleum Marketing Rep & or the Brands Fulfillment Team at brandsfulfillment@parentpetroleum.com! Thank you again for your continued trust in Parent Petroleum!

Kind regards,

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